## **Privacy Policy**

At Tv Service Care, we are committed to protecting the privacy of our customers. This Privacy Policy outlines how we collect, use, and protect your personal information when you use our services. We provide repair and servicing of household appliances such as refrigerators, stoves, washing machines, clothes dryers, room air conditioners, and more. By using our services, you agree to the terms and conditions of this Privacy Policy.

## Information We Collect

We collect personal information from you when you book a service with us, including your name, phone number, email address, and home address. We also collect information about the appliance that requires servicing, including the make, model, and serial number. This information is necessary for us to provide you with our services and to communicate with you about your appointment.

How We Use Your Information

We use your personal information to provide you with our services, to communicate with you about your appointment, and to improve our services. We may also use your information to send you promotional emails and newsletters about our services and special offers. You may opt-out of these emails at any time.

We may share your personal information with third-party service providers who assist us in providing our services, such as shipping and delivery companies. We may also share your information with law enforcement agencies or other government authorities if required by law.

We do not sell or rent your personal information to third-party companies.

How We Protect Your Information

We take the security of your personal information seriously and have implemented appropriate measures to protect your information from unauthorized access, disclosure, and misuse. We use industry-standard encryption technologies to protect your personal information during transmission and storage. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee the absolute security of your information.

Your Rights

You have the right to access, correct, or delete your personal information at any time. You may also request that we restrict the processing of your personal information or object to its processing. If you wish to exercise any of these rights, please contact us at the contact information provided below.

Changes to Our Privacy Policy

We reserve the right to modify or update this Privacy Policy at any time. We will notify you of any changes by posting the new Privacy Policy on our website. It is your responsibility to review this Privacy Policy periodically to stay informed of any updates.

Contact Us

If you have any questions or concerns about our Privacy Policy, please contact us at:

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